

## भारतीय रिजर्व बैंक

## RESERVE BANK OF INDIA

www.rbi.org.in

RBI/2016-17/71 DBR.CID. BC. No.17/20.16.003/2016-17

September 29, 2016

The Chairmen / Chief Executive Officers of All Scheduled Commercial banks (including RRBs), All India Financial institutions (EXIM Bank, NHB, NABARD and SIDBI)

Dear Sir/Madam

## Publishing of photographs of Wilful defaulters

Please refer to our <u>Master Circular on Wilful Defaulters DBR.CID.BC.No.22</u> /20.16.003/2015-16 dated July 1, 2015 inter alia outlining the penal measures that should be taken by lending institutions against the borrowers declared as wilful defaulters.

- 2. In this context, it has been observed that some lending institutions have been publishing the photographs of defaulters/ guarantors in newspapers. In view of the sensitivity involved and need to prevent the publishing of photographs of defaulting borrower/ guarantor in an indiscriminate manner, it has been decided as under:
  - (i) A lending institution can consider publication of the photographs of only those borrowers, including proprietors/ partners /directors / guarantors of borrower firms/ companies, who have been declared as wilful defaulters following the mechanism set out in the RBI instructions referred to above. This shall not apply to the non-whole time directors who are exempted from being considered as wilful defaulters unless the special conditions, in accordance with these instructions, are satisfied.
  - (ii) The lending institutions shall formulate a policy with the approval of their Board of Directors which clearly sets out the criteria based on which the decision to publish the photographs of a person covered in paragraph (i) above will be taken by them so that the approach is neither discriminatory nor inconsistent.
- 3. The lending institutions shall not publish photographs of any other defaulting borrowers.

Yours faithfully,

(Rajinder Kumar) Chief General Manager

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